

**2BM MOBILE
WORK ORDER.**

2209 - Mobile Work Order Release Notes

Table of Contents

New Features in Core Application	3
Usage Analytics	3
New Features In Mobile Checklists Module	3
Create Notification From Checklist	3
Issues Corrected	4
More Information	4

2BM Software are very happy to announce Mobile Work Order release 2209, the latest release of our market leading mobile maintenance and service solution. The focus of this release is to introduce our Usage Analytics statistics module. The usage analytics module introduces a new dashboard for monitoring how users are interacting with the solution. Additionally it includes a number of corrections to existing functionality.

New Features in Core Application

Usage Analytics

With release 2209 a new usage analytics dashboard has been added to the solution. We now log all transactions done by users on mobile devices. This allows us to provide KPI's for how the solution is being used. Currently the following KPI's are supported:

Active users

Number of unique users who have been logged into the mobile solution.

Notifications created

Number of notifications created in the mobile app

Orders closed

Number of orders closed from the mobile app

The dashboard provides both a summary for each KPI with daily, weekly and monthly values as well as a configurable graph to show historical development.

Additionally the dashboard provides the user with the ability to filter usage data by plant as well as work centre, to enable follow up on how specific parts of the business is using Mobile Work Order.

New Features In Mobile Checklists Module

Create Notification From Checklist

Users can now go directly to the new notification flow from the checklist screen. This means that users do not have to bother with leaving the checklist and afterwards figuring out where they left off.

Issues Corrected

The following issues identified in previous versions of the product have been fixed in this release.

Id	Issue
NALU-1250	When creating a work order from a notification it is not possible to change the functional location or equipment
NALU-1260	Delta logic in not placed in CUSTOMERSSET_GET_ENTITYSET method
NALU-1294	Checklist Manager - Responses are not being filtered correctly
NALU-1255	Time registrations done on the operations screen are not passed to the header level
NALU-1275	UserAuthenticationSet is returning entries for other authorization objects than ZMWO_AUTH
NALU-1280	MeasurementDocSet fails if no orders in get_orders
NALU-1285	Photo/Documents is not working for Service orders/Notifications(GOS level)
NALU-1270	WO showing on my list, even when the operation I am assigned to is deleted
NALU-1316	Only users who has created a notification can create a WO on it
NALU-1321	Notification number on a WO in the general tab is a link for all users
NALU-1146	Retry sync after error does not work (config only - see documentation)

More Information

To learn more or request full feature documentation describing all feature of 2BM Mobile Work Order, please contact info@2bmssoftware.com.